

Activate a Sony Android Screen in Signage

Step 0: Before Provisioning the Screen

Check that the screen is properly connected to the internet

Check the firmware version:

Press the Help button on the remote, then go to System information

Note the following information:

The serial number

The screen ID

The screen model

Check the Software version, the package version must be at least PKG6.7532

Retrieve the MAC Address: Press the HELP button on the remote, then go to Network status and diagnostics, where you can find the MAC Address.

If the package version is lower than 6.7532

Press the "Help" button on the remote



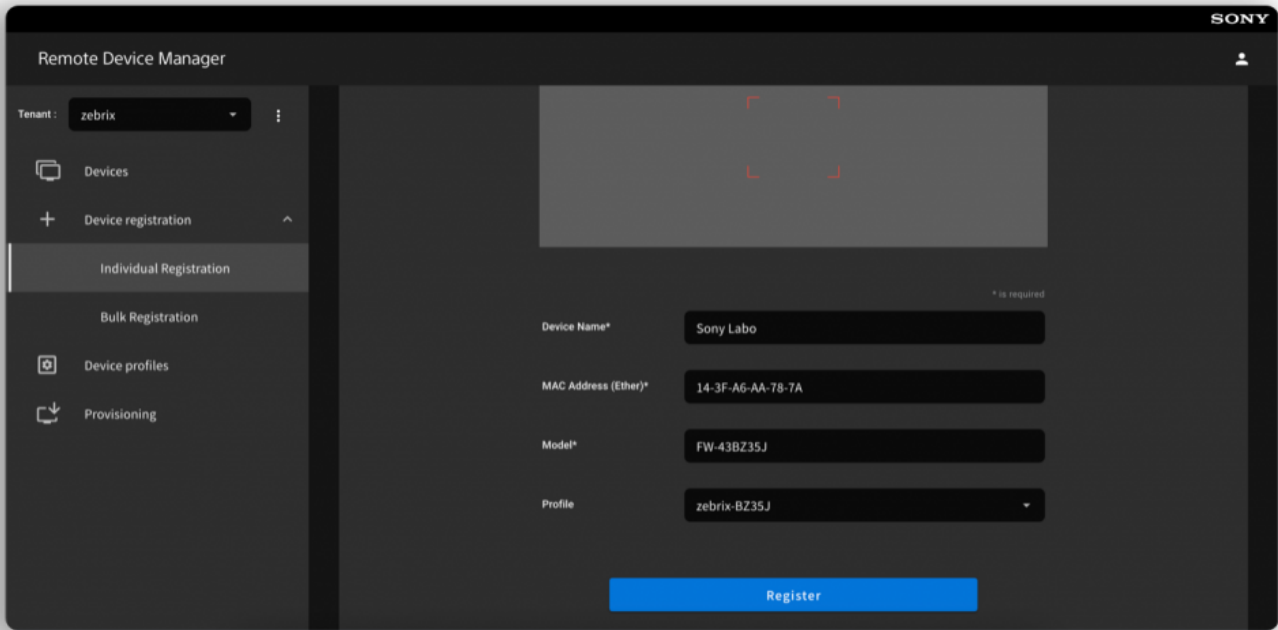
Go to "System software update"

Click on "Software update"
Let the screen perform the update, restart if necessary.

Step 1: Register the Screen in the RDM

Go to <https://apps.rdm.sony.net>

Register the screen:



Choose the profile corresponding to the model

Step 2: Factory Data Reset

Go to Settings > System > About > Reset

Click on Factory Data Reset The screen will restart.

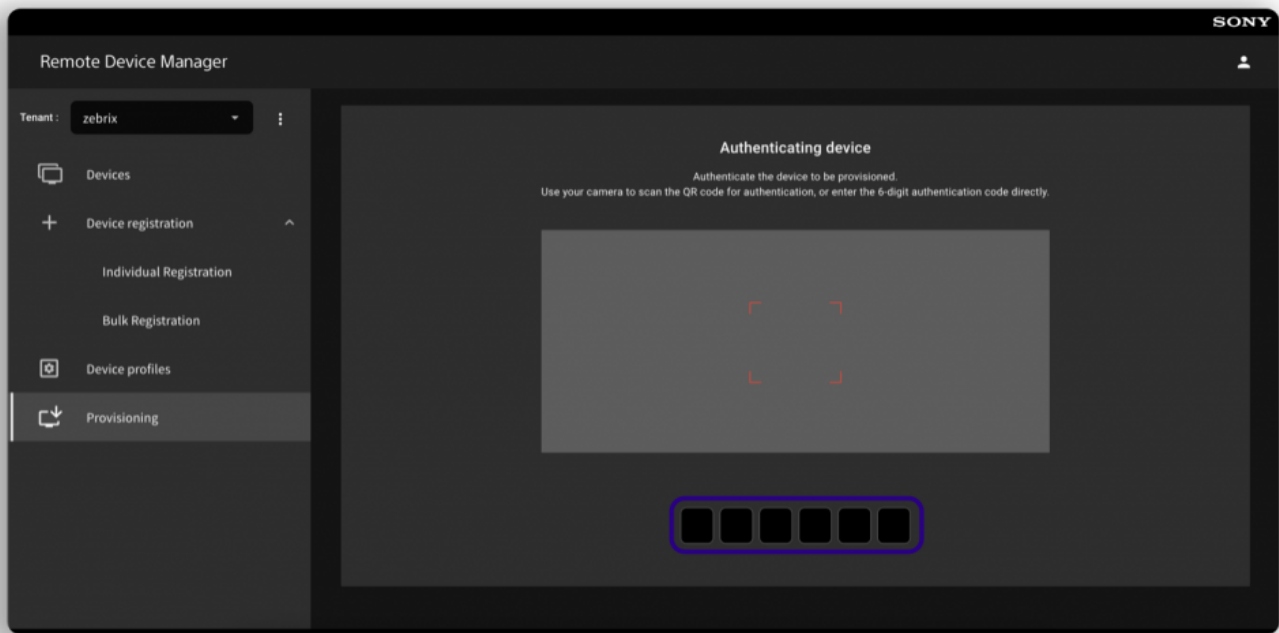


During the restart, the Sony screen will display a dropdown list to choose the language. Do not take any action and wait.

Step 3: Provision the Screen in the RDM

Go to the Provisioning section

[Enter the code displayed on the screen](#)



The screen will provision on Sony's RDM.

Step 4: Update the Android Webview

Exit Pro mode via the remote by pressing sequentially: i+ / mute / volume+ / home to enter "Pro settings"

The screen should display a banner indicating that it is in the "Pro settings in process" state.

Enable developer mode on the screen:

Go to Settings > System > About

Click on Android TV OS build (5 times)

Go to Settings > Developer options

Enable ADB debugging

Webview Update:

Download the installation zip

Run the following commands according to your operating system

Run PowerShell as Administrator (required for ADB).

Enable script execution if necessary with the following command: Set-ExecutionPolicy Unrestricted - Scope Process

Run the script with the device's IP: `.\installzebrixonsony.ps1 <ip_address>`

(First, look up the IP in the screen's network settings)

Exit "Pro settings" mode to enter "Pro" mode

Go to Settings > Pro settings

Click on Start Pro mode

From: <https://documentation.zebrix.net/> - **zebrix documentation**

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