

# Factory Reset for a Tizen/SSSP screen

## Step 1

If the screen isn't already on, power it on. With the remote control, **select HDMI source, shut the screen off** by pressing the "POWER OFF" button and wait for 10 seconds.



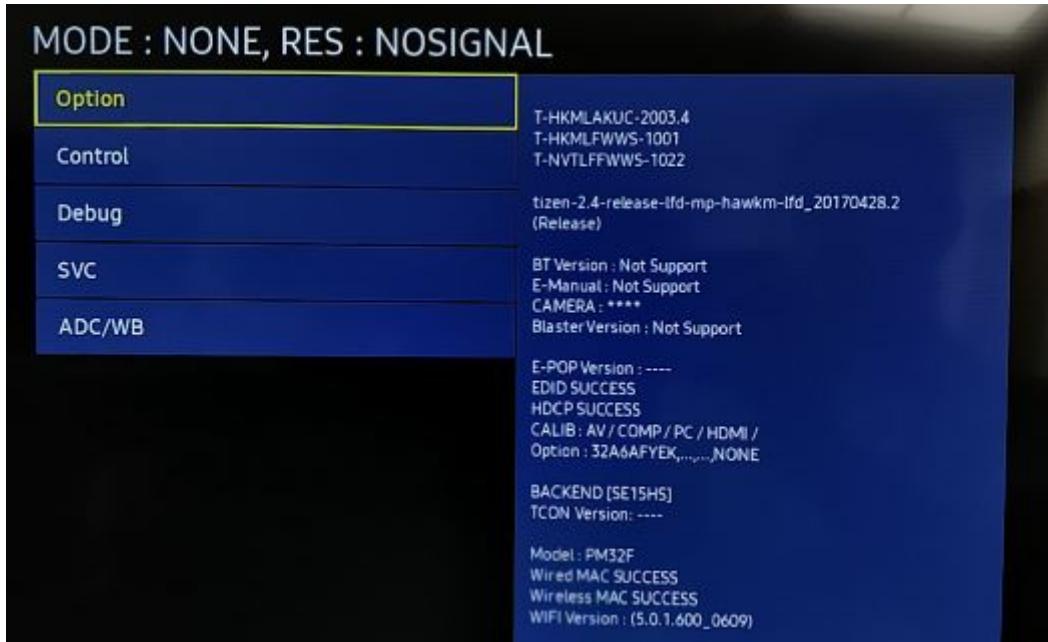
## Step 2

The following part has to be done in less than 5 seconds: Press the "Mute" button then press the following button in that order : "**1**", "**8**", "**2**" and then on the **power button** (which is red).



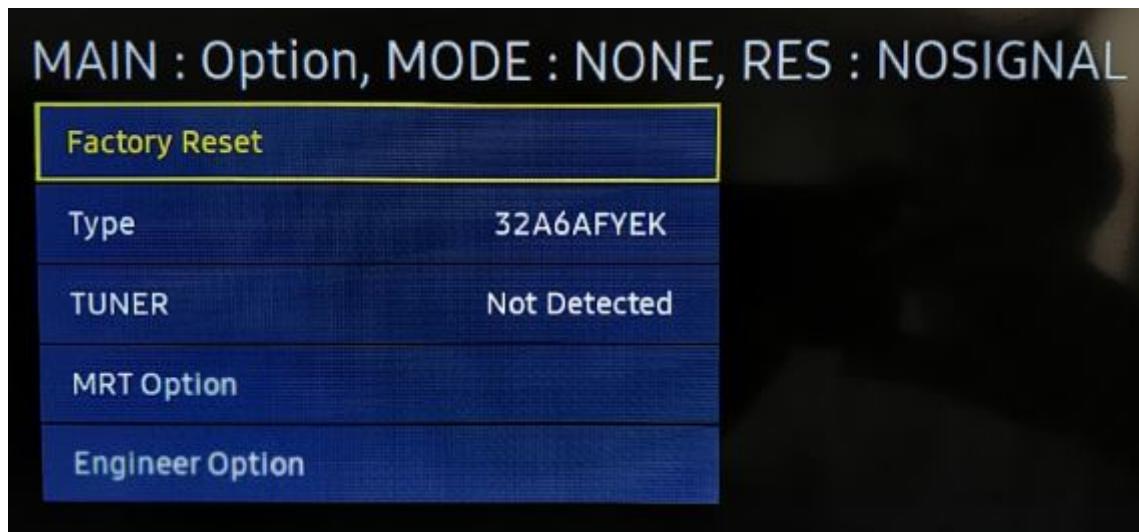
## Step 3

Once that code is entered correctly, the screen powers on and a menu appears.



## Step 4

On that menu, Choose “Option” (it's already selected by default) then “Factory reset” and again, select “Factory reset”.



## Step 5

If done correctly, the screen should power off

## Step 6

You can now start the screen with the “Power On” button.



The screen is reset and ready to be configured.

From:

<https://documentation.zebrix.net/> - **zebrix documentation**



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<https://documentation.zebrix.net/doku.php?id=en:factoryresetsssp>

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