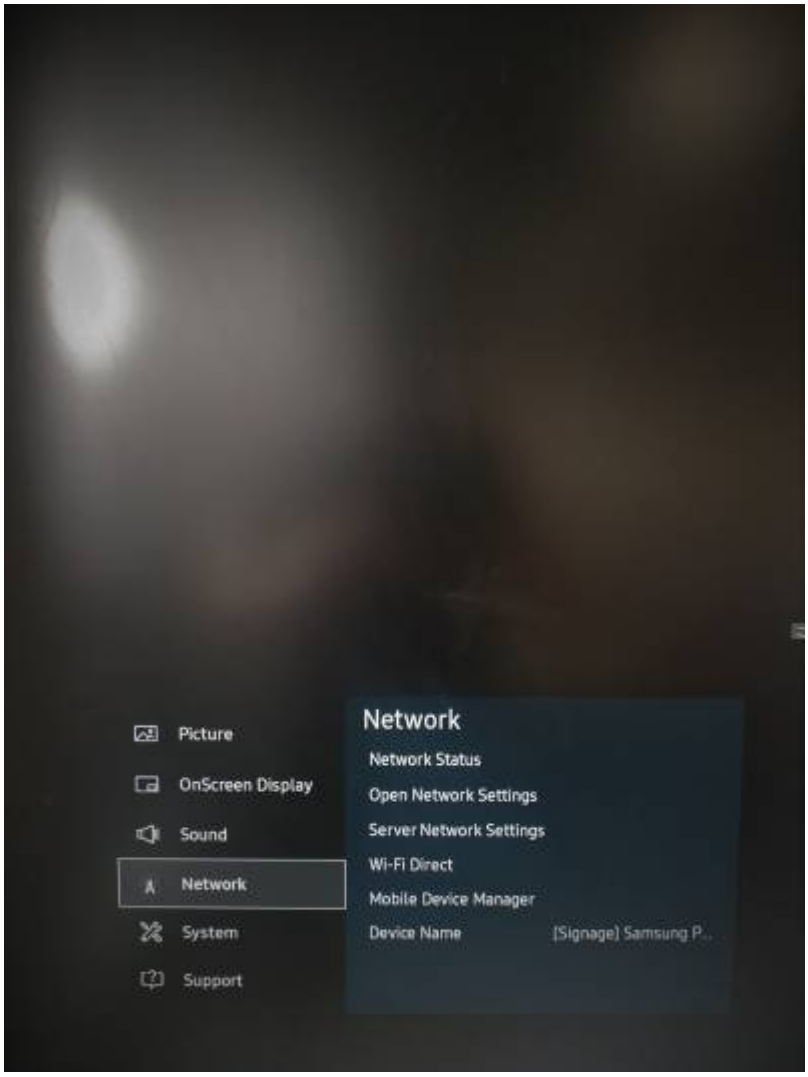
Checking network status on a Tizen Screen

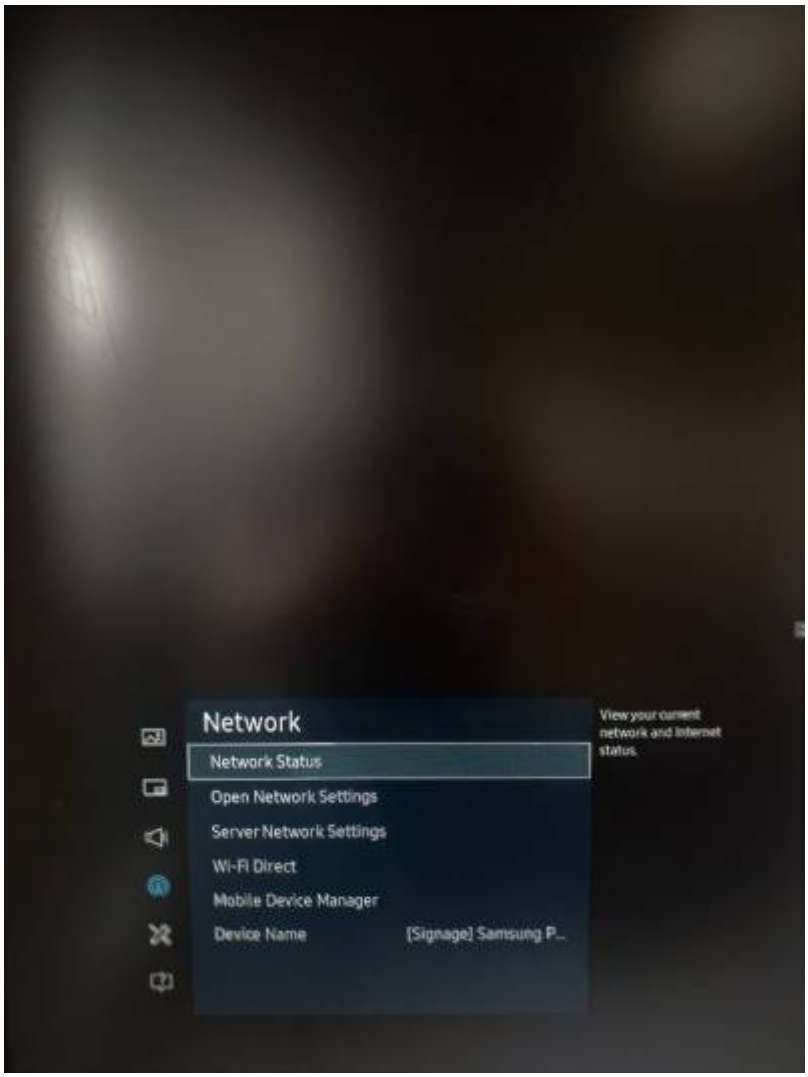
If your screen appear offline on Zebrix, or display a red triangle in the lower right corner, you can perform a network diagnostic to ensure the screen is reaching your internet connection. Please note that in some case, the server URL used by Samsung can be blocked on your firewall, resulting in a failed network test even if the screen can reach Zebrix.

Those manipulations need be to performed using the Samsung remote controller :

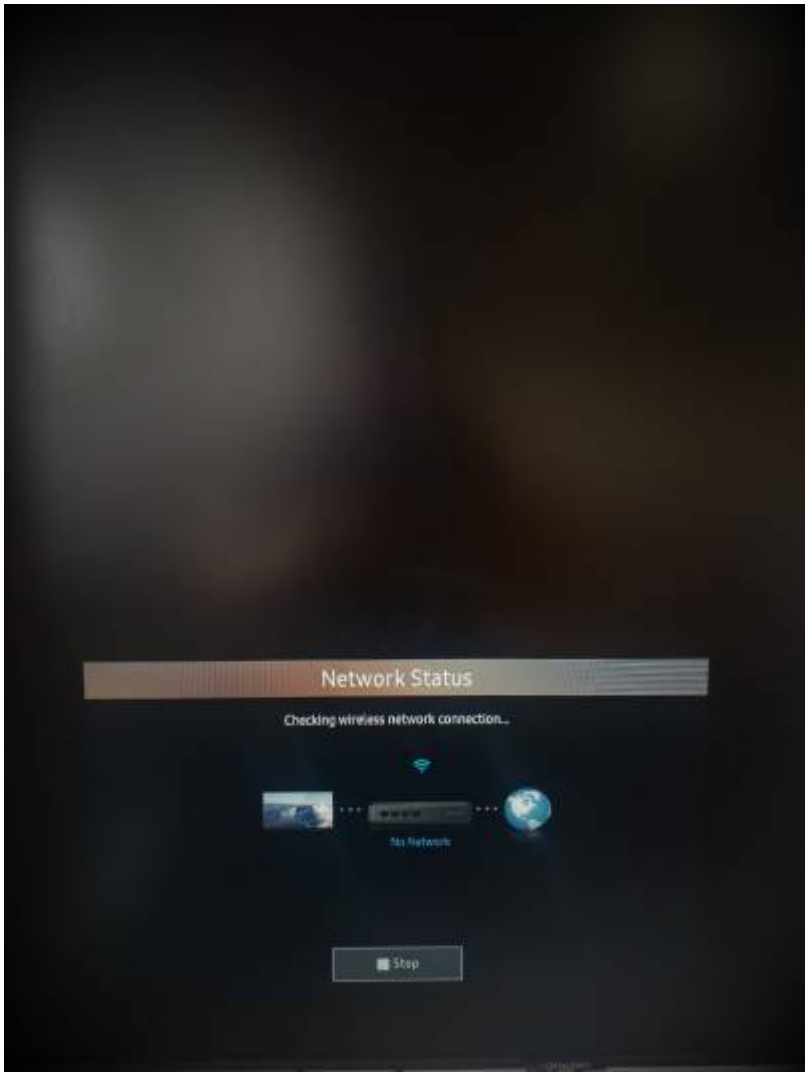
- Press “Menu”



- Panel "Network" then validate,



- Go to "network status" and press Enter


Network Status
Checking wireless network connection...
No Network
Stop



You can send us a picture of your diagnostic result if you need any assistance

From:
https://documentation.zebrix.net/ - **zebrix signage documentation**

Permanent link:
https://documentation.zebrix.net/doku.php?id=en:perform_a_network_diagnostic_on_a_tizen_screen

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