How to maximize the availability of your SAMSUNG screen that runs zebrix?

Your screen is sometimes black? turned off? no longer broadcasting?

In this guide, we have compiled for you some recommended parameters, simple to adapt in your screen and which will allow to prevent most of the causes leading a screen to stop broadcasting.

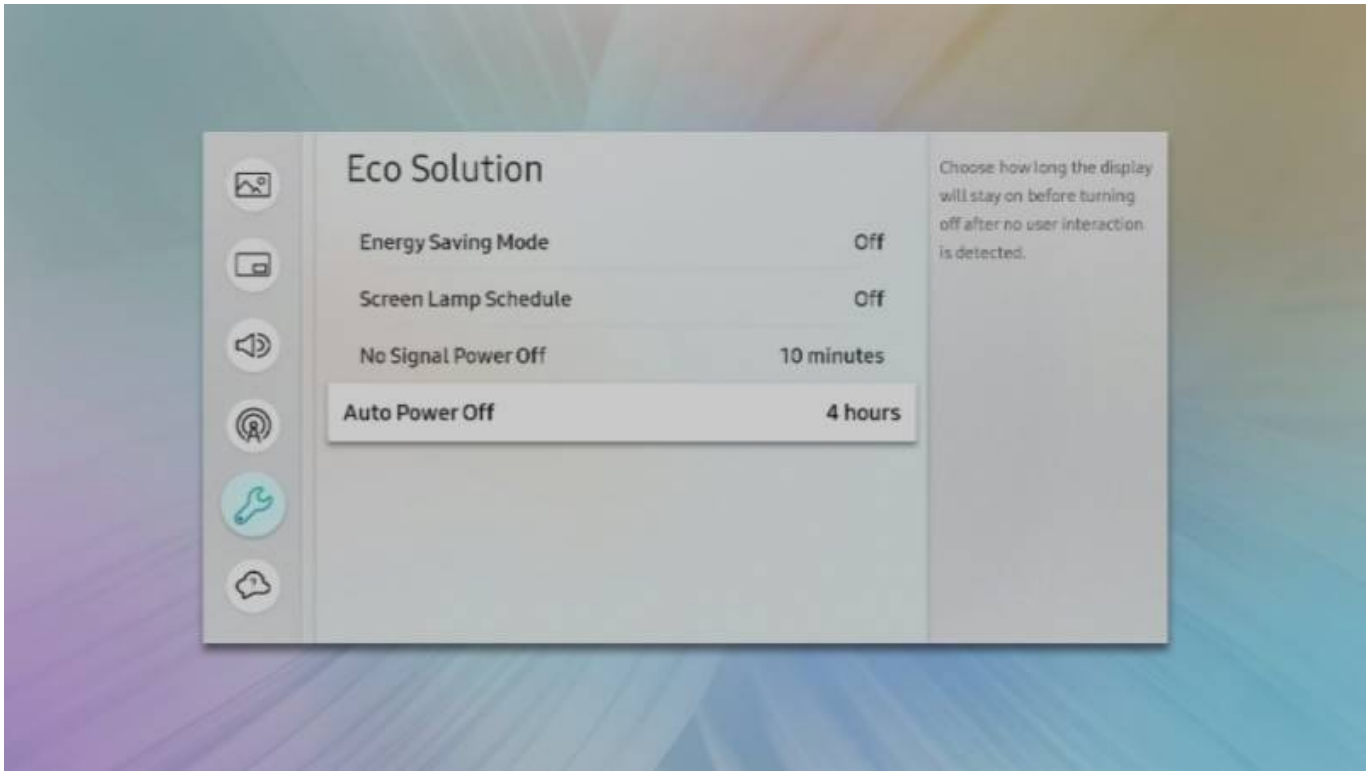
1. Disable the "Autopower OFF" feature

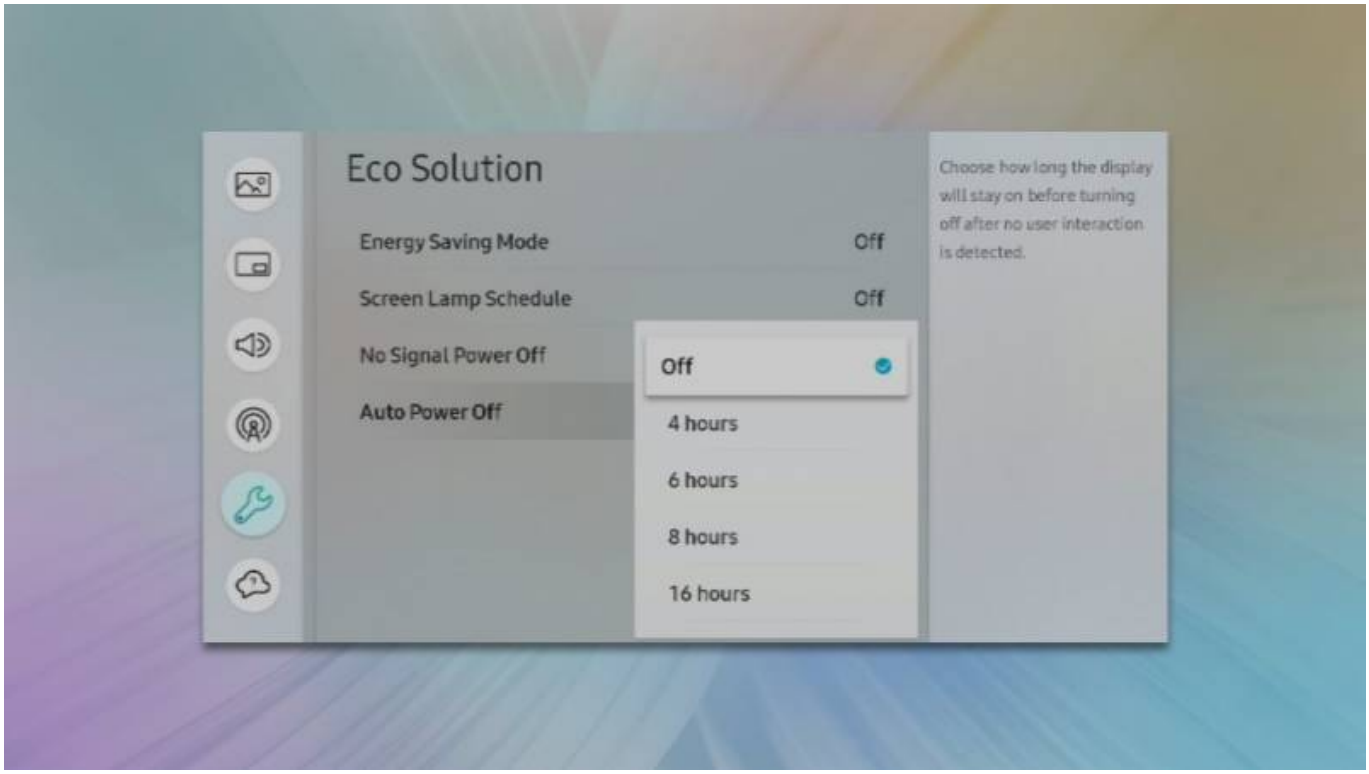
In order to save energy, screen manufacturers are obliged to activate by default an option that puts the screen to sleep automatically after X hours of operation. For screens used for information or advertising, it is necessary to disable this function. This function, if not explicitly deactivated, could explain why a screen goes out every day without warning.

How to disable this feature?



- via the remote control, press the **MENU** button, then go to **System**, **ECO Solution**, **Auto Power Off** then choose **Off**



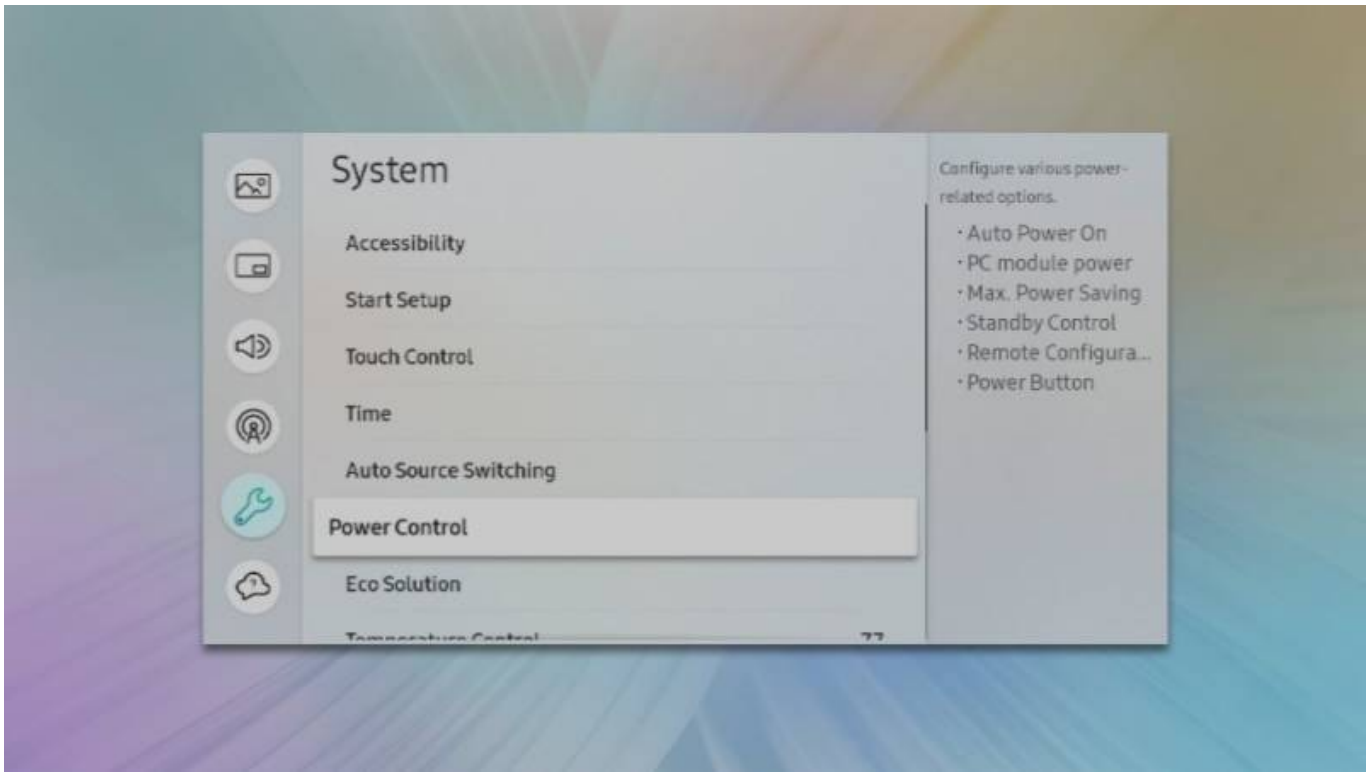


2. Enable Auto Power On

When a power failure occurs or the screen is electrically disconnected, even for a few seconds, it is not always set to turn back on automatically. We therefore strongly recommend that you activate this function so that you don't have to worry about turning on the screen after a power outage.

How to enable this feature?

- via the remote control, press the **MENU** button, then go to **System**, puis **Power Control**, **Auto Power On**, puis choisir **On**





3. Enable autosource switching

A screen has several sources (or inputs) (for example: HDMI, DISPLAY PORT, etc.). It is possible that

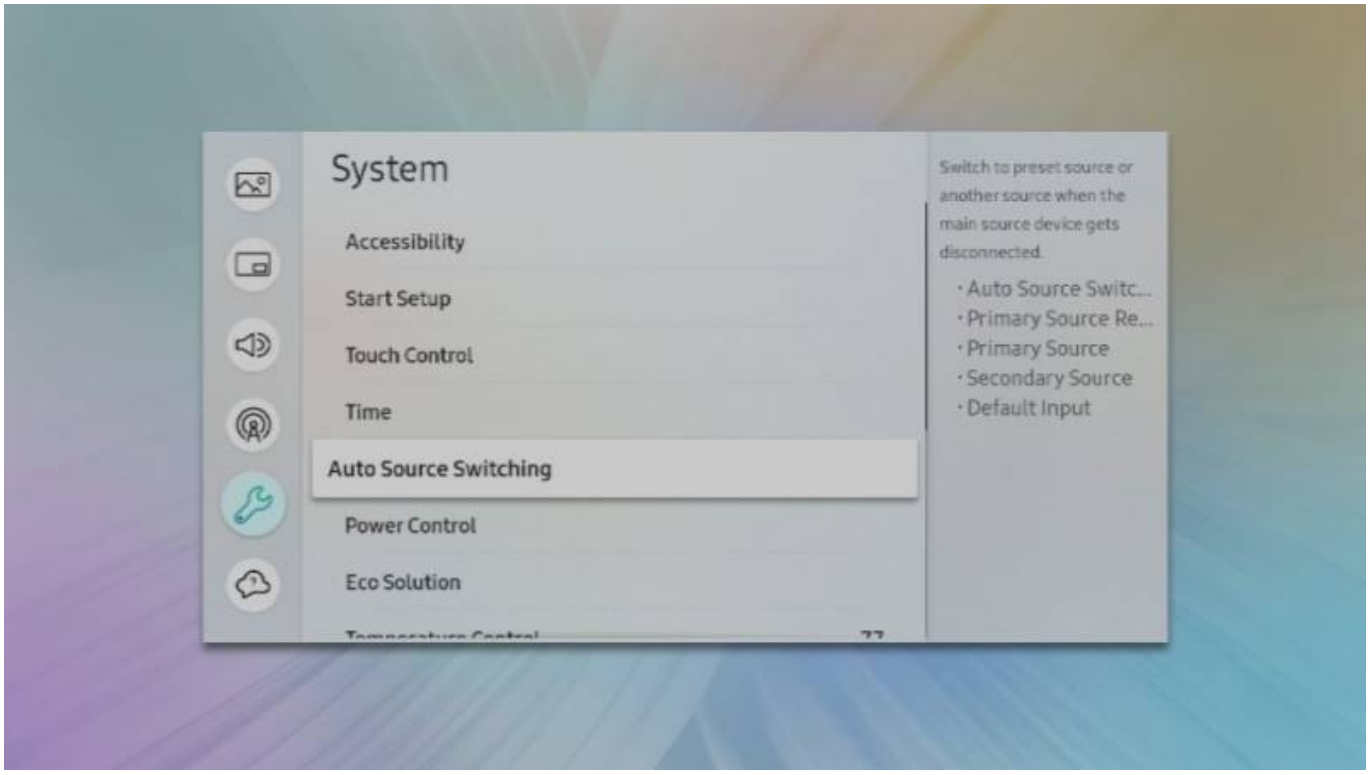
the screen changes source due to a wrong manipulation of the remote control or when a problem occurs. When a source change is made, the zebrix application is exited and can only be restarted manually.

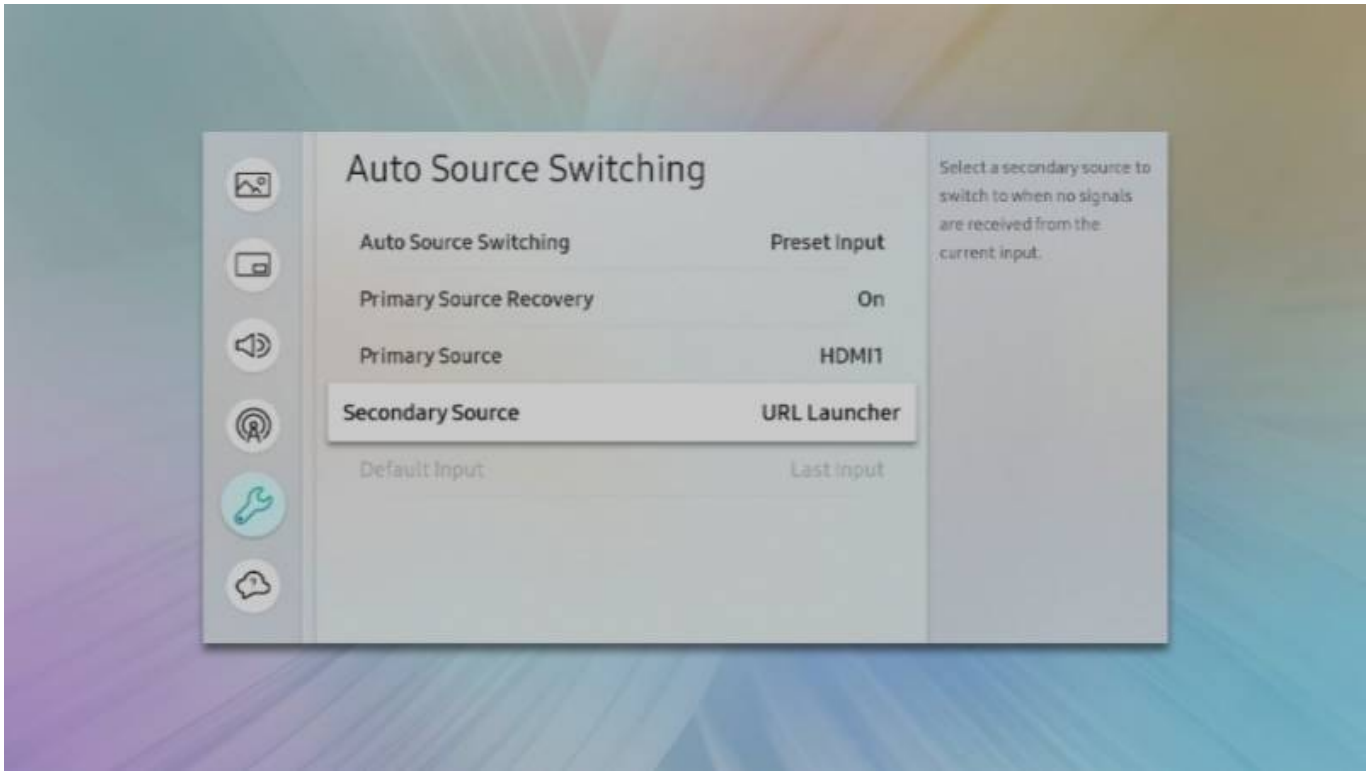
In order to ensure that the display starts the zebrix application under any circumstances (even after a power-on, or a voluntary or involuntary source change, application crash, etc.), we recommend to activate the “Autosource switching” option.

The purpose of this function is to always ensure that the source of the screen is automatically changed to a predefined primary source or, if there is no signal on this source, to a predefined secondary source.

Since zebrix can't be defined as the primary source, we have to choose a primary source that will always be unused (HDMI1 for example) and define zebrix as a secondary source. The screen will then always try to switch to HDMI1, but as this source has no signal, zebrix will be launched after a few seconds.

MENU > System > Autosource switching





- Primar : activé
- Récup. source princip. : activé
- Source principale : HDMI1
- Source secondaire : MagicInfo S / Lancement URL (= zebrix)

4. Planifier un allumage automatique quotidien

Il est possible que l'écran soit mis en veille (éteint) de façon accidentelle (mauvaise manipulation à la télécommande, appui d'un bouton sur l'écran par un employé ou un client). Lorsque l'écran est dans cette situation, il ne se remettra pas en fonction de lui-même, sauf si une heure d'allumage automatique est paramétrée dans l'écran. De cette façon, un écran qui aurait été accidentellement mis en veille aujourd'hui, se remettra en fonction automatiquement lendemain matin, limitant ainsi sa période de “non-diffusion”. Si l'écran est déjà en fonctionnement, ce paramètre est sans effet. Et si l'écran ne doit rien diffuser à cette heure, il restera quand même éteint, mais prêt à diffuser dès qu'il le devra.

Comment faire pour planifier un allumage automatique ?



- à l'aide de la télécommande, appuyer sur le bouton **HOME**, puis **Progr. act./désact.**, choisir **Prog. activ.**, puis **Progr. Activ. 1**
- Si votre écran est en anglais, appuyer sur le bouton **HOME**, puis **Timer**, **Timer On 1**
- définir ensuite les jours de la semaines où l'écran doit impérativement fonctionner, choisir une heure tôt le matin (par exemple 7h00), définir absolution la source sur **Lancement URL** (**URL Launcher** si en anglais)


On/Off Timer
On Timer
Off Timer
Holiday Management
Set the time to turn on this product.
Close


On Timer
On Timer 1 Off
On Timer 2 Off
On Timer 3 Off
On Timer 4 Off
On Timer 5 Off
On Timer 6 Off
On Timer 7 Off
Provides options for setting the On Timer 1.
Return
Close



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Last update: **2022/08/08 11:07**