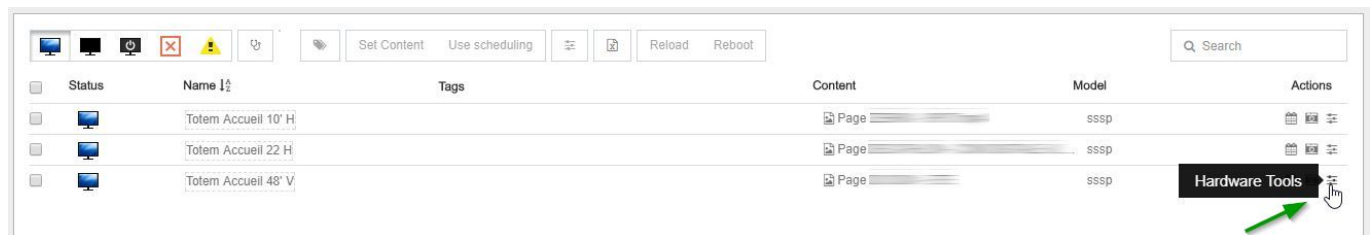


# How to upgrade SAMSUNG SSSP firmware from CMS?

- Please login to your zebrix account
- Please go the screens section
- In the list of screens please click on the “Hardware Tools” button on the line of screen you want to upgrade



- Go to monitor tab

The screenshot shows the 'Hardware Tools' interface with the 'Monitor' tab selected. The interface is divided into several sections:

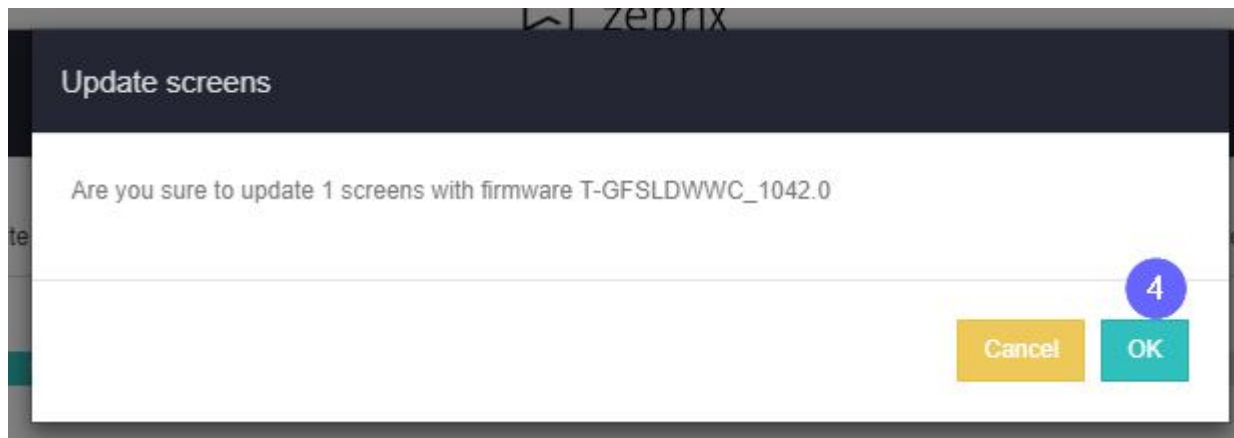
- Top Navigation:** Remote, Logs, **Monitor** (selected), Properties.
- System Metrics:** Ram (98%), CPU (13%), Disk (25%).
- Device Information:** Name (Totem Accueil 48" V), ID, zebrix version (v2.2.1.5), Mode (nativ), IP, Port (80), Uptime (15 hours 1 minute 24 seconds), Temperature (59°C), Local screen date (8/3/17 4:06 PM).
- Hardware Status:** Lamp (OK), Temperature (OK), Bright (OK), Fan (OK).
- MAC Address:** [Redacted]
- Model:** [Redacted]
- Serial number:** [Redacted]
- DUID:** [Redacted]
- Firmware:** T-GFSLDWWC-1038.0. A dropdown menu is open showing available firmwares: T-GFSLDWWC-1039.7 and T-GFSLDWWC\_1042.0 (highlighted with a blue circle 3). A blue circle 2 is next to the 'Install firmware' button.
- Advanced:** F\_LFD-088.
- Model:** SAMSUNG SMART SERVICE PLATFORM.
- Bottom Right:** OK button.

- Click on the firmware button (the version on the button is the current, in the list you see available firmwares)



Please note that only compatible firmwares will be listed, depending on your screen model.

- Upgrading to the latest is the best unless there is a "BETA-VERSION-DO-NOT-USE" message.



- Your screen will download the firmware (usually takes several minutes) and will automatically

<input type="checkbox"/>	Status	Name ↓
<input type="checkbox"/>		Totem Accueil 10' H
<input type="checkbox"/>		Totem Accueil 22 H
<input type="checkbox"/>		Totem Accueil 48' V

upgrade and reboot.



When the screen is downloading the firmware, it continues to work as usual (it shows content and update the content if changed). When the download of the firmware is complete, it will interrupt the playback to upgrade. This operation takes about 2 minutes then the screen will reboot and restart zebrix automatically.

From:  
<https://documentation.zebrix.net/> - **zebrix documentation**

Permanent link:  
<https://documentation.zebrix.net/doku.php?id=en:sssponlinefirmwareupgrade&rev=1537447135>

Last update: **2020/06/22 11:53**

