

Tizen firmwares compatibility with zebrix

Tizen 2.4 - SSSP4 (PMxxF, PMxxH, PHxxF) T-HKMLAKUC

| Version | Support | Bug description |
|---------|---------------------------------|--|
| < 2000 | not recommended | White image, playlist loading not possible, screen doesn't start its planification (stays in standby mode) |
| 2000.x | not recommended | Wrong panel status (displayed as "black" in the cms but actually showing content), white image, loading playlist might be impossible |
| 2002.x | not recommended | screen freezed on boot when a new version of zebrix is available (download blocked @ 0%, operation on site is needed) |
| 2003.x | not recommended | screen freezed on boot when a new version of zebrix is available (download blocked @ 0%, operation on site is needed) |
| 2004.x | not recommended | screen freezed on boot when a new version of zebrix is available (download blocked @ 0%, operation on site is needed) |
| 2005.x | not recommended | occasional source change in the morning, screen need to be rebooted |
| 2006.x | not recommended | SSL certificate issues |
| 2007.x | not recommended | Screens are downloading in loop because of a setDate API that is not working |
| 2008.x | not recommended | White patch on the top left corner of the image, SetOrientation API not working |
| <2009 | not recommended | PiP not-supported in Portrait |
| 2020.x | not recommended | occasional source change in the morning, screen need to be rebooted |
| 2030.x | not recommended | SSL certificate issues |
| <2040 | not recommended | Sound not working properly on the first video of the playlist |
| <2043.x | not recommended | screen might be black after a reboot in very rare situations |
| 2043.x | not recommended | SSL certificate issues |
| 2050.x | not recommended | seems to have problem to start the application on boot/reboot |
| 2060.x | not recommended | Black screen on playing Portrait videos playlist |
| 2070.x | not recommended | SSL certificate issues |
| 2080.x | recommended (16/04/2019) | Warning : PIP not-supported, if you use pip, use firmware 2090 |
| 2090.x | compatible (07/10/2019) | Seamless video not working |
| 2100.x | not recommended | Critical problem with zebrix (api Date) |
| 2110.x | compatible | Seamless video not working |
| 2120.x | recommended (31/01/2023) | Seamless video not working |
| 2130.x | not recommended | Critical problem with zebrix (api file_size) |
| 2131.x | not recommended | Sound bug on the videos and does not play all videos |
| 2140.x | compatible | no problem known |
| 2160.x | recommended (09/04/2024) | no problem known |

Tizen 2.4 - SSSP4 (OMF, OHF, OHF-V, OMH-T) T-HKMLODWWC

| Version | Support | Bug description |
|---------|--------------------------|--|
| < 2100 | not recommended | Critical problem with zebrix |
| 2100.x | recommended (31/01/2023) | no problem known |
| 2130.x | not recommended | Critical problem with zebrix (api file_size) |

Tizen 2.4 - SSSP4 (OHxxF OMxxH) T-HKMLXODWWC

| Version | Support | Bug description |
|---------|-------------|------------------|
| 1000.2 | recommended | no problem known |

Tizen 3.0 - SSSP5 (QBxxH, QMxxH, QHxxH, DBxxJ) T-KTMLAKUC

| Version | Support | Bug description |
|---------|--------------------------|--|
| <2010.3 | not recommended | Problem with video in portrait mode, image can freeze after about one hour of playback |
| 2010.3 | not recommended | Critical problem to download and store files (SAMSUNG known problem with Download API) |
| 2020.2 | not recommended | Problem with video in portrait mode, image can freeze after about one hour of playback |
| 2030.4 | not recommended | might go to black after reboot in very rare cases |
| 2030.4 | not recommended | might go to black after reboot in very rare cases, problem to download app update |
| 2040.7 | not recommended | not launching app by giving error popup. |
| 2050.4 | compatible | no problem known |
| 2060.7 | compatible | problem with Persistent Storage Quota and getCurrentTimeZone |
| 2070.6 | compatible | no problem known |
| 2080.2 | recommended (02/08/2019) | no problem known |
| 2090.4 | not recommended | App Update Default and getFirmwareVersion error |
| 2100.5 | compatible | Seamless video not working |
| 2110.x | compatible | Seamless video not working |
| 2111.x | compatible | Seamless video not working |
| 2120.x | compatible | Seamless video not working |
| 2130.x | compatible | Seamless video not working |
| 2140.x | test | test in progress |

Tizen 4.0 - SSSP6 (QBxxN-(A)(B), QMxxN-(A)(B), QExxxN-(A)(B), OMxxN, SHxxRN) T-KTM2ELAKUC

| Version | Support | Bug description |
|---------|-----------------|------------------|
| 1040.0 | not recommended | no problem known |
| 1070.0 | not recommended | no problem known |

| Version | Support | Bug description |
|----------------|--------------------------|---|
| 1080.0 | not recommended | no problem known |
| 1090.0 | not recommended | unexpected behavior |
| 1110.0 | not recommended | Video Black Screen in Portrait Mode |
| 1120.0 | not recommended | unexpected behavior |
| 1130.0 | not recommended | unexpected behavior |
| 1140.5 | not recommended | OMN jerky video & crash |
| 2000.3 | not recommended | OMN jerky video & crash |
| 2021.5 | not recommended | OMN jerky video & crash |
| 2030.6 | not recommended | OMN jerky video & crash - black between content issue |
| 2031.5 | compatible (02/08/2019) | [FIX] OMN jerky video & crash [FIX] |
| 2040.1 | not recommended | OMN jerky video & crash |
| 2060.4 | compatible (15/09/2019) | EDID problem if external player on HDMI / DP |
| 2070.3 | recommended (07/10/2019) | Previous micro flash video, seamless playlist with mixed pages and video area |
| 2080.x | compatible | Previous micro flash video, seamless playlist with mixed pages and video area |
| 2081.x | compatible | Previous micro flash video, seamless playlist with mixed pages and video area |
| 2090.x | compatible | Untested |
| 2120.x | compatible | seamless video not working |
| 2122.x | compatible | seamless video not working |
| 2140.x | compatible | Previous micro flash video, seamless playlist with mixed pages and video area |
| 2171.x | compatible | no problem known |
| 2181.x | compatible | no problem known |
| 2200.x | compatible | no problem known |
| 2210.x | compatible | not recommended on VMxxR series |
| 2211.x | compatible | in some situations, video playback is not starting at 00:00, black cut between content and video lag and video artefact (barcode problem) |
| 2220.x | compatible | in some situations, video playback is not starting at 00:00, black cut between content and video lag |
| 2270.x | compatible | micro black cut between mixed content |
| 2280.x | compatible | micro black cut between mixed content |
| 2320.x | not recommended | Lag on video |
| 2331.x | not recommended | Lag on video |
| 2340.x | not recommended | Lag on video, image transition in zone not working properly |
| 2351.x | compatible | micro black cut between mixed content |
| 2360.x | compatible | micro black cut between mixed content |
| 2370.x | compatible | micro black cut between mixed content |
| 2380.x | recommended (31/01/2023) | no problem known |
| 2390.x | compatible | no problem known |
| 2410.x | compatible | no problem known |
| 2430.x | compatible | no problem known |
| 2440.x | compatible | no problem known |
| 2450.x | compatible | no problem known |

Tizen 5.0 - SSSP7 (QPxxR, QPxxRQN, QExxR, OMxxR, OMxxN-S, SHxxRN) T-MSMLWWC

| Version | Support | Bug description |
|---------|-----------------|---|
| 1030.x | not recommended | not working properly |
| 1060.x | not recommended | not working properly |
| 1070.x | not recommended | not working properly |
| 1130.x | not recommended | not working properly |
| 1150.x | not recommended | not working properly |
| 1180.x | not recommended | not working properly |
| 1190.x | not recommended | not working properly |
| 1230.x | not recommended | not working properly, the screen remains black when starting up in portrait mode with a video content |
| 1241.x | compatible | no problem known |
| 1250.x | compatible | no problem known |
| 1300.x | test | test in progress |
| 1310.x | test | test in progress |

Tizen 6.5 - SSSP10 (QBxxB, QMxxB) S-PTMWWC

| Version | Support | Bug description |
|---------|--------------------------|---|
| 1000.x | not recommended | not working properly |
| 1010.x | not recommended | video not working properly |
| 1020.x | not recommended | seamless video not working, PIP not working properly |
| 1030.x | not recommended | Small slowdown when switching from one video to another ; Black micro flash between image and video |
| 1040.x | not recommended | not working properly ; micro black cut between mixed content |
| 1060.x | recommended (31/01/2023) | no problem known |
| 1070.x | not recommended | video not working properly |
| 1080.x | not recommended | not working properly |
| 1090.x | recommended (12/06/2023) | no problem known |
| 1100.x | recommended (11/10/2023) | no problem known |
| 1110.x | test | test in progress |
| 1120.x | test | test in progress |
| 1130.x | test | test in progress |

Tizen 7 (QMxxC) S-PTMLWWC

| | | |
|--------|--------------------------|------------------|
| 1030.x | recommended (15/11/2023) | no problem known |
| 1040.x | compatible | no problem known |
| 1050.x | compatible | no problem known |
| 1060.x | compatible | no problem known |

Tizen 7 (QBxxC) S-KSU2EWW

| | | |
|--------|--------------------------|----------------------|
| 1020.x | not recommended | no problem known |
| 1030.x | not recommended | no problem known |
| 1060.x | not recommended | not working properly |
| 1070.x | recommended (12/06/2023) | no problem known |
| 1080.x | test | test in progress |

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