

# Tizen firmwares compatibility with zebrix

## Tizen 2.4 - SSSP4 (PMxxF, PMxxH, PHxxF) T-HKMLAKUC

| Version | Support                         | Bug description  |
|---------|---------------------------------|--|
| < 2000  | not recommended                 | White image, playlist loading not possible, screen doesn't start its planification (stays in standby mode)                           |
| 2000.x  | not recommended                 | Wrong panel status (displayed as "black" in the cms but actually showing content), white image, loading playlist might be impossible |
| 2002.x  | not recommended                 | screen freezed on boot when a new version of zebrix is available (download blocked @ 0%, operation on site is needed)                |
| 2003.x  | not recommended                 | screen freezed on boot when a new version of zebrix is available (download blocked @ 0%, operation on site is needed)                |
| 2004.x  | not recommended                 | screen freezed on boot when a new version of zebrix is available (download blocked @ 0%, operation on site is needed)                |
| 2005.x  | not recommended                 | occasional source change in the morning, screen need to be rebooted  |
| 2006.x  | not recommended                 | SSL certificate issues   |
| 2007.x  | not recommended                 | Screens are downloading in loop because of a setDate API that is not working   |
| 2008.x  | not recommended                 | White patch on the top left corner of the image, SetOrientation API not working  |
| <2009   | not recommended                 | PiP not-supported in Portrait  |
| 2020.x  | not recommended                 | occasional source change in the morning, screen need to be rebooted  |
| 2030.x  | not recommended                 | SSL certificate issues   |
| <2040   | not recommended                 | Sound not working properly on the first video of the playlist  |
| <2043.x | not recommended                 | screen might be black after a reboot in very rare situations   |
| 2043.x  | not recommended                 | SSL certificate issues   |
| 2050.x  | not recommended                 | seems to have problem to start the application on boot/reboot  |
| 2060.x  | not recommended                 | Black screen on playing Portrait videos playlist   |
| 2070.x  | not recommended                 | SSL certificate issues   |
| 2080.x  | <b>recommended</b> (16/04/2019) | <b>Warning</b> : PIP not-supported, if you use pip, use firmware 2090  |
| 2090.x  | <b>compatible</b> (07/10/2019)  | Seamless video not working   |
| 2100.x  | not recommended                 | Critical problem with zebrix (api Date)  |
| 2110.x  | <b>compatible</b>               | Seamless video not working   |
| 2120.x  | <b>recommended</b> (31/01/2023) | Seamless video not working   |
| 2130.x  | not recommended                 | Critical problem with zebrix (api file_size)   |
| 2131.x  | not recommended                 | Sound bug on the videos and does not play all videos   |
| 2140.x  | <b>compatible</b>               | no problem known   |
| 2160.x  | <b>recommended</b> (09/04/2024) | no problem known   |

## Tizen 2.4 - SSSP4 (OMF, OHF, OHF-V, OMH-T) T-HKMLODWWC

| Version | Support                  | Bug description                              |
|---------|--------------------------|--|
| < 2100  | not recommended          | Critical problem with zebrix                 |
| 2100.x  | recommended (31/01/2023) | no problem known                             |
| 2130.x  | not recommended          | Critical problem with zebrix (api file_size) |

## Tizen 2.4 - SSSP4 (OHxxF OMxxH) T-HKMLXODWWC

| Version | Support     | Bug description  |
|---------|-------------|------------------|
| 1000.2  | recommended | no problem known |

## Tizen 3.0 - SSSP5 (QBxxH, QMxxH, QHxxH, DBxxJ) T-KTMLAKUC

| Version | Support                  | Bug description  |
|---------|--------------------------|--|
| <2010.3 | not recommended          | Problem with video in portrait mode, image can freeze after about one hour of playback |
| 2010.3  | not recommended          | Critical problem to download and store files (SAMSUNG known problem with Download API) |
| 2020.2  | not recommended          | Problem with video in portrait mode, image can freeze after about one hour of playback |
| 2030.4  | not recommended          | might go to black after reboot in very rare cases                                      |
| 2030.4  | not recommended          | might go to black after reboot in very rare cases, problem to download app update      |
| 2040.7  | not recommended          | not launching app by giving error popup.   |
| 2050.4  | compatible               | no problem known   |
| 2060.7  | compatible               | problem with Persistent Storage Quota and getCurrentTimeZone                           |
| 2070.6  | compatible               | no problem known   |
| 2080.2  | recommended (02/08/2019) | no problem known   |
| 2090.4  | not recommended          | App Update Default and getFirmwareVersion error  |
| 2100.5  | compatible               | Seamless video not working   |
| 2110.x  | compatible               | Seamless video not working   |
| 2111.x  | compatible               | Seamless video not working   |
| 2120.x  | compatible               | Seamless video not working   |
| 2130.x  | compatible               | Seamless video not working   |
| 2140.x  | test                     | test in progress   |

## Tizen 4.0 - SSSP6 (QBxxN-(A)(B), QMxxN-(A)(B), QExxxN-(A)(B), OMxxN, SHxxRN) T-KTM2ELAKUC

| Version | Support         | Bug description  |
|---------|-----------------|------------------|
| 1040.0  | not recommended | no problem known |
| 1070.0  | not recommended | no problem known |

| <b>Version</b> | <b>Support</b>           | <b>Bug description</b>  |
|----------------|--------------------------|---|
| 1080.0         | not recommended          | no problem known  |
| 1090.0         | not recommended          | unexpected behavior   |
| 1110.0         | not recommended          | Video Black Screen in Portrait Mode   |
| 1120.0         | not recommended          | unexpected behavior   |
| 1130.0         | not recommended          | unexpected behavior   |
| 1140.5         | not recommended          | OMN jerky video & crash   |
| 2000.3         | not recommended          | OMN jerky video & crash   |
| 2021.5         | not recommended          | OMN jerky video & crash   |
| 2030.6         | not recommended          | OMN jerky video & crash - black between content issue   |
| 2031.5         | compatible (02/08/2019)  | [FIX] OMN jerky video & crash [FIX]   |
| 2040.1         | not recommended          | OMN jerky video & crash   |
| 2060.4         | compatible (15/09/2019)  | EDID problem if external player on HDMI / DP  |
| 2070.3         | recommended (07/10/2019) | Previous micro flash video, seamless playlist with mixed pages and video area   |
| 2080.x         | compatible               | Previous micro flash video, seamless playlist with mixed pages and video area   |
| 2081.x         | compatible               | Previous micro flash video, seamless playlist with mixed pages and video area   |
| 2090.x         | compatible               | Untested  |
| 2120.x         | compatible               | seamless video not working  |
| 2122.x         | compatible               | seamless video not working  |
| 2140.x         | compatible               | Previous micro flash video, seamless playlist with mixed pages and video area   |
| 2171.x         | compatible               | no problem known  |
| 2181.x         | compatible               | no problem known  |
| 2200.x         | compatible               | no problem known  |
| 2210.x         | compatible               | not recommended on VMxxR series   |
| 2211.x         | compatible               | in some situations, video playback is not starting at 00:00, black cut between content and video lag and video artefact (barcode problem) |
| 2220.x         | compatible               | in some situations, video playback is not starting at 00:00, black cut between content and video lag                                      |
| 2270.x         | compatible               | micro black cut between mixed content   |
| 2280.x         | compatible               | micro black cut between mixed content   |
| 2320.x         | not recommended          | Lag on video  |
| 2331.x         | not recommended          | Lag on video  |
| 2340.x         | not recommended          | Lag on video, image transition in zone not working properly   |
| 2351.x         | compatible               | micro black cut between mixed content   |
| 2360.x         | compatible               | micro black cut between mixed content   |
| 2370.x         | compatible               | micro black cut between mixed content   |
| 2380.x         | recommended (31/01/2023) | no problem known  |
| 2390.x         | compatible               | no problem known  |
| 2410.x         | compatible               | no problem known  |
| 2430.x         | compatible               | no problem known  |
| 2440.x         | compatible               | no problem known  |
| 2450.x         | compatible               | no problem known  |

## Tizen 5.0 - SSSP7 (QPxxR, QPxxRQN, QExxR, OMxxR, OMxxN-S, SHxxRN) T-MSMLWWC

| Version | Support         | Bug description   |
|---------|-----------------|---|
| 1030.x  | not recommended | not working properly  |
| 1060.x  | not recommended | not working properly  |
| 1070.x  | not recommended | not working properly  |
| 1130.x  | not recommended | not working properly  |
| 1150.x  | not recommended | not working properly  |
| 1180.x  | not recommended | not working properly  |
| 1190.x  | not recommended | not working properly  |
| 1230.x  | not recommended | not working properly, the screen remains black when starting up in portrait mode with a video content |
| 1241.x  | compatible      | no problem known  |
| 1250.x  | compatible      | no problem known  |
| 1300.x  | compatible      | no problem known  |
| 1310.x  | test            | test in progress  |

## Tizen 6.5 - SSSP10 (QBxxB, QMxxB) S-PTMWWC

| Version | Support                  | Bug description   |
|---------|--------------------------|---|
| 1000.x  | not recommended          | not working properly  |
| 1010.x  | not recommended          | video not working properly  |
| 1020.x  | not recommended          | seamless video not working, PIP not working properly  |
| 1030.x  | not recommended          | Small slowdown when switching from one video to another ; Black micro flash between image and video |
| 1040.x  | not recommended          | not working properly ; micro black cut between mixed content  |
| 1060.x  | recommended (31/01/2023) | no problem known  |
| 1070.x  | not recommended          | video not working properly  |
| 1080.x  | not recommended          | not working properly  |
| 1090.x  | recommended (12/06/2023) | no problem known  |
| 1100.x  | recommended (11/10/2023) | no problem known  |
| 1110.x  | compatible               | no problem known  |
| 1130.x  | test                     | test in progress  |

## Tizen 7 (QMxxC) S-PTMLWWC

|        |                          |                  |
|--------|--------------------------|------------------|
| 1030.x | recommended (15/11/2023) | no problem known |
| 1040.x | compatible               | no problem known |
| 1050.x | compatible               | no problem known |
| 1060.x | compatible               | no problem known |

## Tizen 7 (QBxxC) S-KSU2EWW

|        |                 |                  |
|--------|-----------------|------------------|
| 1020.x | not recommended | no problem known |
|--------|-----------------|------------------|

|        |                 |                      |
|--------|-----------------|----------------------|
| 1030.x | not recommended | no problem known     |
| 1060.x | not recommended | not working properly |
| 1070.x | recommended     | no problem known     |
| 1080.x | test            | test in progress     |

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