

# Tizen firmwares compatibility with zebrix

## Tizen 2.4 - SSSP4 (PMxxF, PMxxH, PHxxF) T-HKMLAKUC

Version	Support	Bug description
< 2000	not recommended	White image, playlist loading not possible, screen doesn't start its planification (stays in standby mode)
2000.x	not recommended	Wrong panel status (displayed as "black" in the cms but actually showing content), white image, loading playlist might be impossible
2002.x	not recommended	screen freezed on boot when a new version of zebrix is available (download blocked @ 0%, operation on site is needed)
2003.x	not recommended	screen freezed on boot when a new version of zebrix is available (download blocked @ 0%, operation on site is needed)
2004.x	not recommended	screen freezed on boot when a new version of zebrix is available (download blocked @ 0%, operation on site is needed)
2005.x	not recommended	occasional source change in the morning, screen need to be rebooted
2006.x	not recommended	SSL certificate issues
2007.x	not recommended	Screens are downloading in loop because of a setDate API that is not working
2008.x	not recommended	White patch on the top left corner of the image, SetOrientation API not working
<2009	not recommended	PiP not-supported in Portrait
2020.x	not recommended	occasional source change in the morning, screen need to be rebooted
2030.x	not recommended	SSL certificate issues
<2040	not recommended	Sound not working properly on the first video of the playlist
<2043.x	not recommended	screen might be black after a reboot in very rare situations
2043.x	not recommended	SSL certificate issues
2050.x	not recommended	seems to have problem to start the application on boot/reboot
2060.x	not recommended	Black screen on playing Portrait videos playlist
2070.x	not recommended	SSL certificate issues
2080.x	recommended (16/04/2019)	<b>Warning</b> : PIP not-supported, if you use pip, use firmware 2090
2090.x	compatible (07/10/2019)	Seamless video not working
2100.x	not recommended	Critical problem with zebrix (api Date)
2110.x	compatible	Seamless video not working
2120.x	recommended (31/01/2023)	Seamless video not working
2130.x	not recommended	Critical problem with zebrix (api file_size)
2131.x	not recommended	Sound bug on the videos and does not play all videos
2140.x	compatible	no problem known
2160.x	recommended (09/04/2024)	no problem known

## Tizen 2.4 - SSSP4 (OMF, OHF, OHF-V, OMH-T) T-HKMLODWWC

Version	Support	Bug description
< 2100	not recommended	Critical problem with zebrix
2100.x	recommended (31/01/2023)	no problem known
2130.x	not recommended	Critical problem with zebrix (api file_size)

## Tizen 2.4 - SSSP4 (OHxxF OMxxH) T-HKMLXODWWC

Version	Support	Bug description
1000.2	recommended	no problem known

## Tizen 3.0 - SSSP5 (QBxxH, QMxxH, QHxxH, DBxxJ) T-KTMLAKUC

Version	Support	Bug description
<2010.3	not recommended	Problem with video in portrait mode, image can freeze after about one hour of playback
2010.3	not recommended	Critical problem to download and store files (SAMSUNG known problem with Download API)
2020.2	not recommended	Problem with video in portrait mode, image can freeze after about one hour of playback
2030.4	not recommended	might go to black after reboot in very rare cases
2030.4	not recommended	might go to black after reboot in very rare cases, problem to download app update
2040.7	not recommended	not launching app by giving error popup.
2050.4	compatible	no problem known
2060.7	compatible	problem with Persistent Storage Quota and getCurrentTimeZone
2070.6	compatible	no problem known
2080.2	recommended (02/08/2019)	no problem known
2090.4	not recommended	App Update Default and getFirmwareVersion error
2100.5	compatible	Seamless video not working
2110.x	compatible	Seamless video not working
2111.x	compatible	Seamless video not working
2120.x	compatible	Seamless video not working
2130.x	compatible	Seamless video not working
2140.x	test	test in progress

## Tizen 4.0 - SSSP6 (QBxxN-(A)(B), QMxxN-(A)(B), QExxxN-(A)(B), OMxxN, SHxxRN) T-KTM2ELAKUC

Version	Support	Bug description
1040.0	not recommended	no problem known
1070.0	not recommended	no problem known

Version	Support	Bug description
1080.0	not recommended	no problem known
1090.0	not recommended	unexpected behavior
1110.0	not recommended	Video Black Screen in Portrait Mode
1120.0	not recommended	unexpected behavior
1130.0	not recommended	unexpected behavior
1140.5	not recommended	OMN jerky video & crash
2000.3	not recommended	OMN jerky video & crash
2021.5	not recommended	OMN jerky video & crash
2030.6	not recommended	OMN jerky video & crash - black between content issue
2031.5	compatible (02/08/2019)	[FIX] OMN jerky video & crash [FIX]
2040.1	not recommended	OMN jerky video & crash
2060.4	compatible (15/09/2019)	EDID problem if external player on HDMI / DP
2070.3	recommended (07/10/2019)	Previous micro flash video, seamless playlist with mixed pages and video area
2080.x	compatible	Previous micro flash video, seamless playlist with mixed pages and video area
2081.x	compatible	Previous micro flash video, seamless playlist with mixed pages and video area
2090.x	compatible	Untested
2120.x	compatible	seamless video not working
2122.x	compatible	seamless video not working
2140.x	compatible	Previous micro flash video, seamless playlist with mixed pages and video area
2171.x	compatible	no problem known
2181.x	compatible	no problem known
2200.x	compatible	no problem known
2210.x	compatible	not recommended on VMxxR series
2211.x	compatible	in some situations, video playback is not starting at 00:00, black cut between content and video lag and video artefact (barcode problem)
2220.x	compatible	in some situations, video playback is not starting at 00:00, black cut between content and video lag
2270.x	compatible	micro black cut between mixed content
2280.x	compatible	micro black cut between mixed content
2320.x	not recommended	Lag on video
2331.x	not recommended	Lag on video
2340.x	not recommended	Lag on video, image transition in zone not working properly
2351.x	compatible	micro black cut between mixed content
2360.x	compatible	micro black cut between mixed content
2370.x	compatible	micro black cut between mixed content
2380.x	recommended (31/01/2023)	no problem known
2390.x	compatible	no problem known
2410.x	compatible	no problem known
2430.x	compatible	no problem known
2440.x	compatible	no problem known
2450.x	compatible	no problem known

## Tizen 5.0 - SSSP7 (QPxxR, QPxxRQN, QExxR, OMxxR, OMxxN-S, SHxxRN) T-MSMLWWC

Version	Support	Bug description
1030.x	not recommended	not working properly
1060.x	not recommended	not working properly
1070.x	not recommended	not working properly
1130.x	not recommended	not working properly
1150.x	not recommended	not working properly
1180.x	not recommended	not working properly
1190.x	not recommended	not working properly
1230.x	not recommended	not working properly, the screen remains black when starting up in portrait mode with a video content
1241.x	compatible	no problem known
1250.x	compatible	no problem known
1300.x	recommended	no problem known
1310.x	test	test in progress

## Tizen 6.5 - SSSP10 (QBxxB, QMxxB) S-PTMWWC

Version	Support	Bug description
1000.x	not recommended	not working properly
1010.x	not recommended	video not working properly
1020.x	not recommended	seamless video not working, PIP not working properly
1030.x	not recommended	Small slowdown when switching from one video to another ; Black micro flash between image and video
1040.x	not recommended	not working properly ; micro black cut between mixed content
1060.x	recommended (31/01/2023)	no problem known
1070.x	not recommended	video not working properly
1080.x	not recommended	not working properly
1090.x	recommended (12/06/2023)	no problem known
1100.x	recommended (11/10/2023)	no problem known
1110.x	compatible	no problem known
1130.x	compatible	no problem known
1140.x	recommended	no problem known

## Tizen 7 (QMxxC) S-PTMLWWC

1030.x	compatible	no problem known
1040.x	compatible	no problem known
1050.x	compatible	no problem known
1060.x	compatible	no problem known
1080.x	recommended	no problem known

## Tizen 7 (QBxxC) S-KSU2EWW

1020.x	not recommended	not working properly
1030.x	not recommended	not working properly
1060.x	not recommended	not working properly
1070.x	compatible	Problem with video in portrait mode
1080.x	compatible	Problem with video in portrait mode
1100.x	recommended	Problem with video in portrait mode

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